EagleMercury
solutions for
Healthcare & Pharma

Get the essential IT services that maximize cost-efficiency and productivity for your employees while offering the highest levels of privacy and security to protect patient data as mandated through HIPAA.

Highest levels of privacy and security to support HIPAA and HITECH regulations

Mobile device management to protect data

Trusted provider for many types of healthcare organizations

Admin tools to streamline IT management and security

Reliability and support with a 99.999% uptime guarantee

Healthcare organizations are under more pressure than ever to deliver results cost effectively. Eagle Networks Compliance and Security plan offers powerful capabilities that support clinics, practices, hospitals and other organizations as they strive to comply with regulations, absorb new patients while maintaining quality care, and hold the line on costs.

Eagle Networks services are designed to meet the privacy and security requirements for Protected Health Information (PHI). Our policies, procedures, technologies and services are audited by a third-party to validate conformance with HIPAA privacy and security requirements, and IM will execute a HIPAA Business Associate Agreement with Covered Entities.

Start with our Compliance + Security Plan

Compliance and Security plan address the HIPAA HITECH Act and are complemented by HIPAA Business Associates Agreements to comply with the 2013 HIPAA Omnibus Rule.

Hosted Exchange
Get HIPAA compliant, fully mobile email, calendar and contacts for your doctors and staff.

McAfee Email Defense Suite
Get comprehensive email protection from a global leader in IT security. Includes McAfee Advanced Email Protection, McAfee Data Loss Prevention and McAfee Email Continuity.

PC Backup
Make sure your doctors and staff can recover quickly from hard drive failures and lost or stolen laptops.

Encrypted Email
Automatically encrypt outbound email if it contains PHI. Enforce compliance with pre-defined policies and rules, reducing human error and minimizing security risk.

Email Archiving
Archive and encrypt internal and patient email automatically and securely. Retain tamper-proof records for auditing purposes and document retention to comply with regulations.

ShareSync file sync and share
Get HIPAA compliant access to patient files from any device, anywhere. Securely share and manage ePHI documents and folders, even in a virtual office environment.

Add these services to enhance your solution

Skype® for Business Standard
With Skype secure instant messaging, get quick answers while multi-tasking, or ensure privacy in an open environment.

EagleMercury – solutions for Healthcare & Pharma
Phone +39 030 201.08.25   Email sales@eagle.network   Web www.eaglemercury.com

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Cloud & IT Services
for your Company

Eagle Mercury
Security Platform Suite

Security and reliability that goes above and beyond the competition

Privacy and security to support HIPAA and HITECH regulations for Protected Health Information.

- Independent third-party auditing with an evaluation (HIPAA AUP) for conformance with HIPAA data privacy and security requirements
- BAA addendums available for Covered Entities as required by HIPAA
- Annual SOC 2 Type II audit.

Dedicated Security Team with certified security experts.

- A dedicated, full-time security staff who are certified in information security
- Covers all aspects of security, including log and event monitoring, incident response, managing intrusion prevention systems (both host and network), perimeter defense, service and architecture testing, and source code reviews.

Reliability and support you can count on.

- With Eagle Networks 99.999% uptime guarantee, you can access your cloud services when needed, staying connected and productive.
- Receive 24/7 phone and chat support any time you need expert help.

Mobile device management and security.

- Purposefully built to protect data wherever it is accessed.
- Our email system includes mobile security controls and policy enforcement for the admin including remote wipe for employees with mobile devices.